

LOWER MANHATTAN COMMUNITY CHURCH

Children's Ministry "FAQ's" and "What to Expect"

FAQ's

Q. Who will be teaching my child?

Each class is taught by dedicated staff members who have gone through training and a background check. Your child's class will be staffed by one lead teacher and at least one assistant teacher.

Q. What precautions are taken to keep my child safe?

- Each child and parent receives a matching pair of adhesive numbered security tags. See *What to Expect* for details.
- In addition to a security guard stationed at the building's entrance, staff members also monitor the entrance of our children's ministry before, during and after the program. Individuals not dropping off or picking up a child will not be allowed to enter.
- All of our staff goes through a detailed screening process and criminal background check.
- Staff are never allowed in bathrooms alone with children.

Q. What's the illness policy?

We run a well-child program. In order to keep all children healthy we do not admit children with colds, fevers, or other signs of illness. All toys and mats are sanitized at the end of each Sunday session to help keep germs to a minimum.

WHAT TO EXPECT

When you arrive

Plan on arriving at 10 Desbrosses by 9:45, and follow signs (or greeters directions) to the Children's Program area. At check-in, a staff member will greet you and apply an numbered sticker to your child's shirt, giving you a matching sticker. You must have these security tags in order to pick up your children! This is to ensure that no one picks them up without your permission.

First-time families will also be asked to fill out a registration card to provide emergency information. In the event we need to contact you during class, we will send you a text message.

As you know, it is normal for little ones to cry when saying goodbye to a parent. This does not last long and separation becomes easier over time. Our caring leaders will immediately try to soothe your child while assuring them that you will return soon. If your child cries for a period exceeding 15 minutes, we will text you.

During class

Our teachers work hard every week to provide an engaging, age-appropriate environment for your children to learn, interact, and play. Each Sunday usually includes group singing, a Bible lesson, a craft, and a healthy snack. (If your child has food allergies, please notify his or her teacher at check-in.) For more detailed information about our curriculum and classroom schedule, email Nicole.